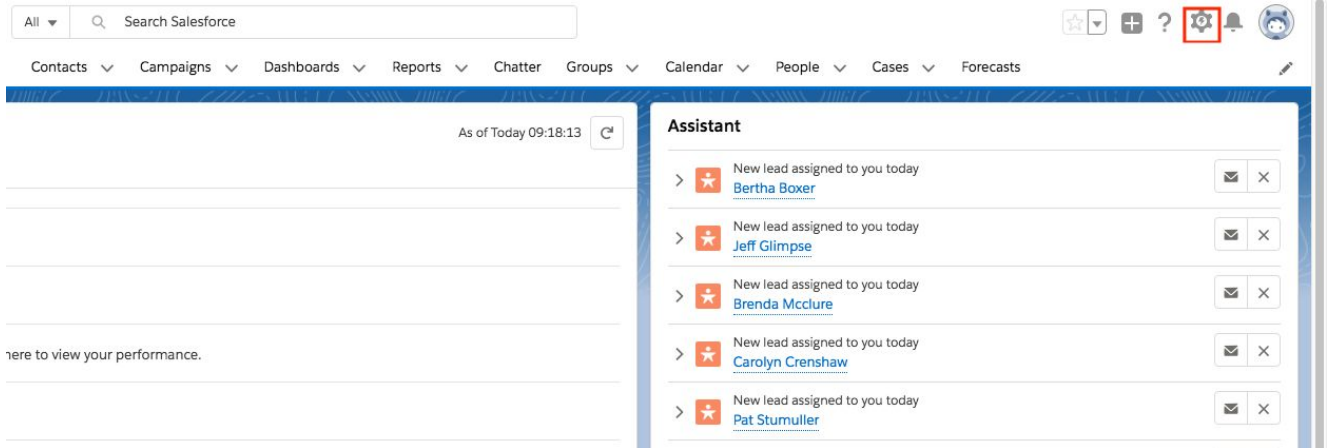
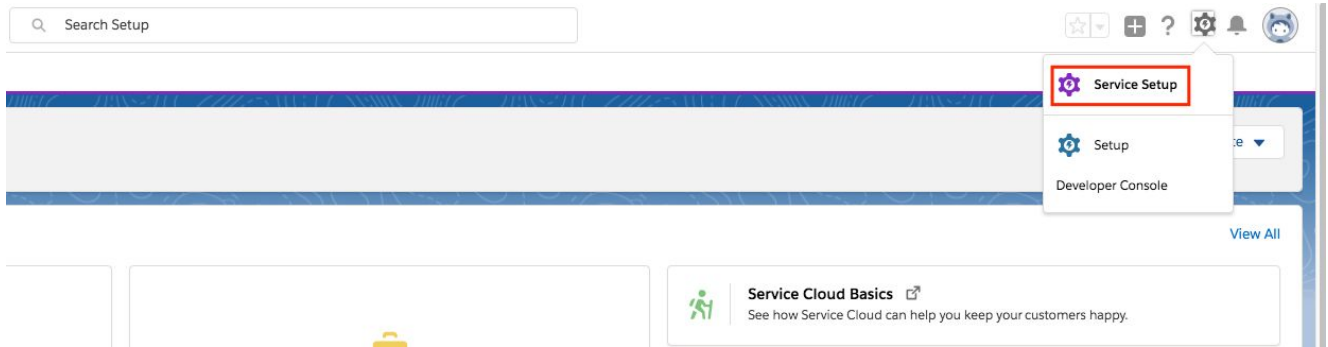


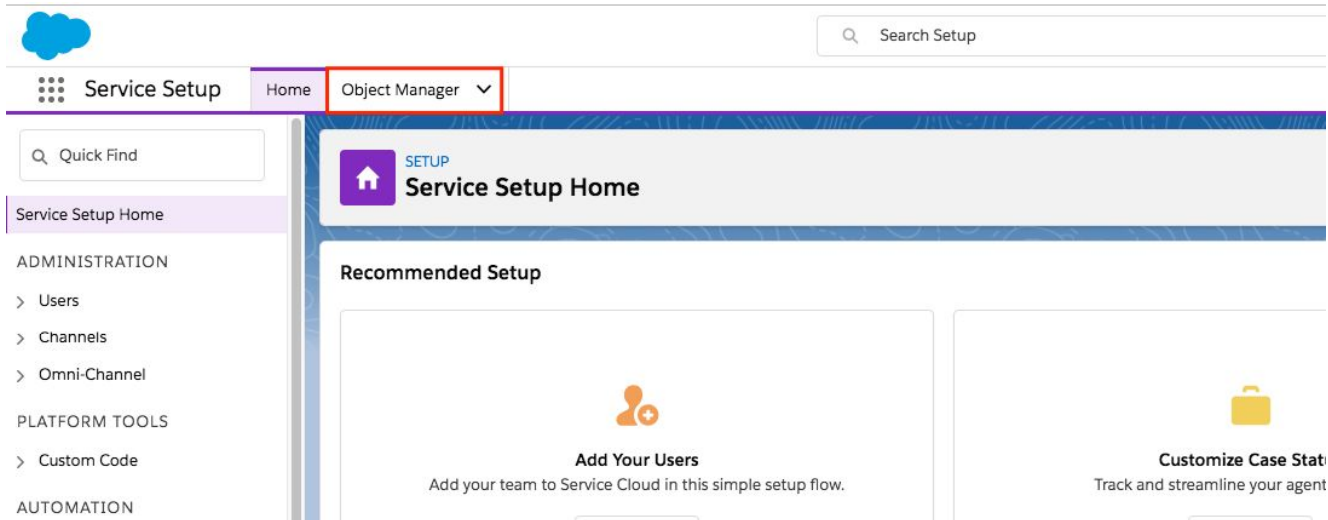
### 1. Click 'Settings'



### 2. Click 'Service setup'



### 3. Click 'Object Manager'



4. Click 'Email Message'

Contract	Contract
D&B Company	DandBCompany
Duplicate Record Item	DuplicateRecordItem
Duplicate Record Set	DuplicateRecordSet
<b>Email Message</b>	EmailMessage
Event	Event
Image	Image
Lead	Lead

5. Click 'Field & Relationships'

SETUP > OBJECT MANAGER

## Email Message

- Details
- Fields & Relationships**
- Page Layouts
- Buttons, Links, and Actions
- Compact Layouts

**Details**

Description

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API Name  
EmailMessage

---

Custom

6. Click 'New'

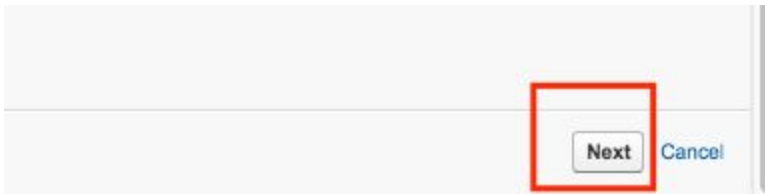
Quick Find **New** Field Dependencies

CONTROLLING FIELD	INDEXED
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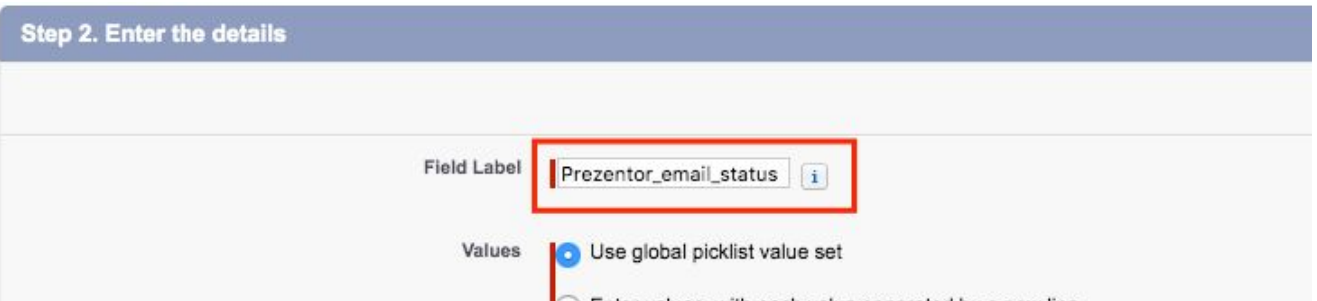
7. Select 'Picklist'

<input type="radio"/> Number	Allows users to enter any number. Leading zeros are removed.
<input type="radio"/> Percent	Allows users to enter a percentage number, for example, '10' and au
<input type="radio"/> Phone	Allows users to enter any phone number. Automatically formats it as
<input checked="" type="radio"/> <b>Picklist</b>	Allows users to select a value from a list you define.
<input type="radio"/> Picklist (Multi-Select)	Allows users to select multiple values from a list you define.
<input type="radio"/> Text	Allows users to enter any combination of letters and numbers.

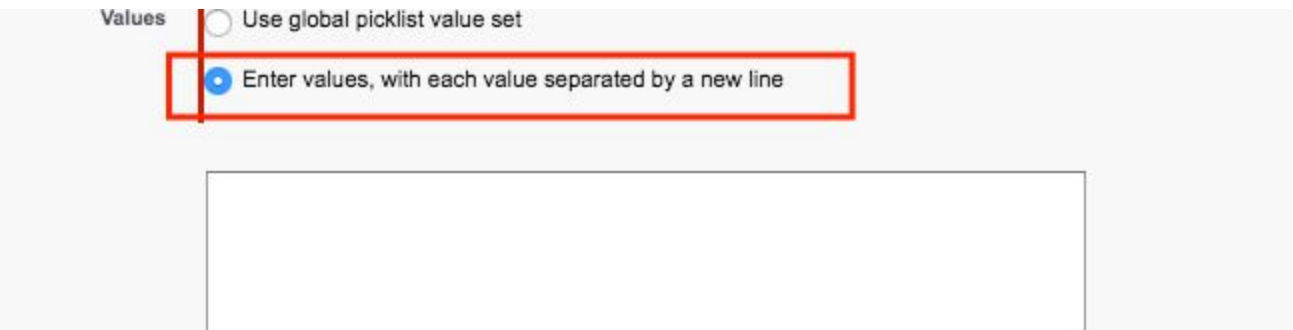
8. Click 'Next'



9. In input 'Field label' enter 'Prezentor\_email\_status' (without brackets)

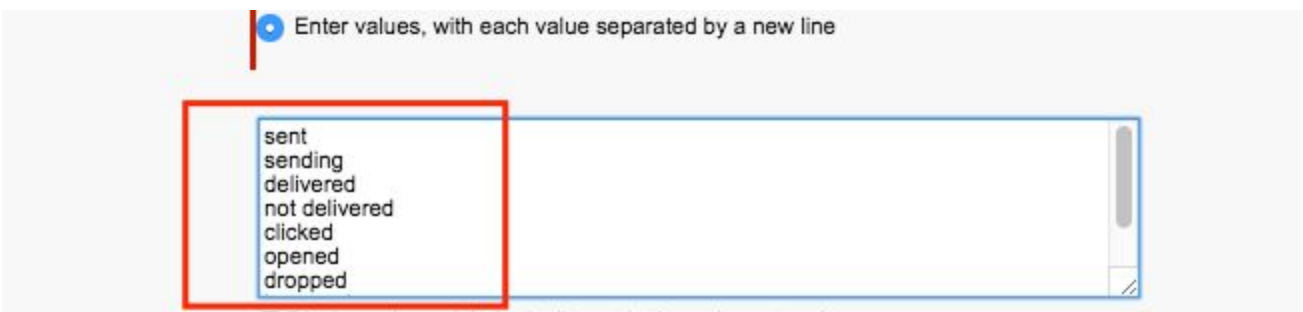


10. Select radio button 'Enter values, with each value separated by a new line'



11. In field 'Values' enter text:

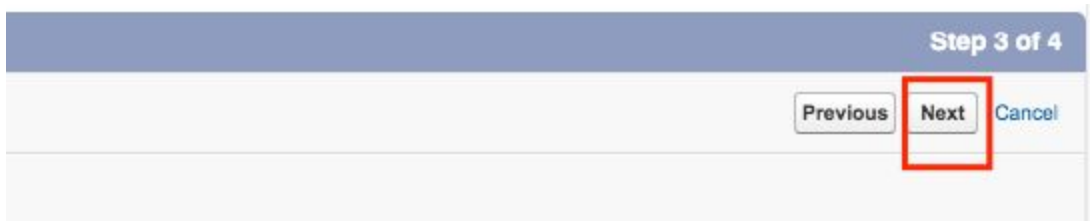
- sent
- sending
- delivered
- not delivered
- clicked
- opened
- dropped
- bounced



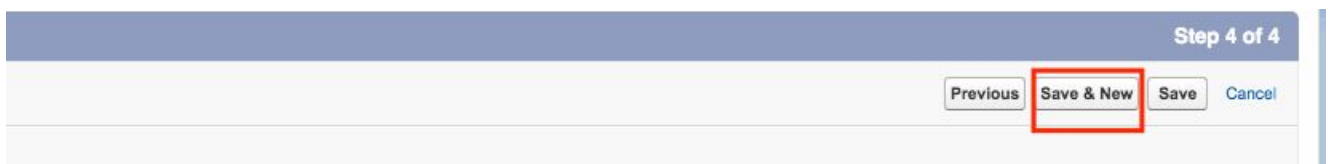
12. Click 'Next'



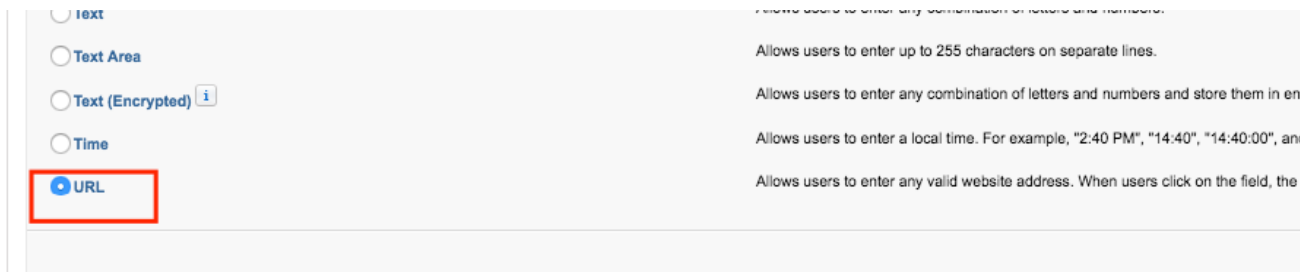
13. Click again 'Next'



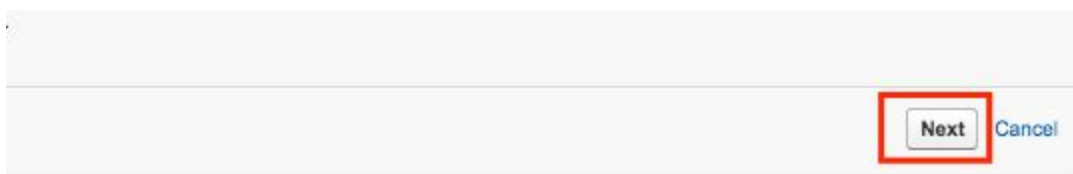
14. Click 'Save & New'



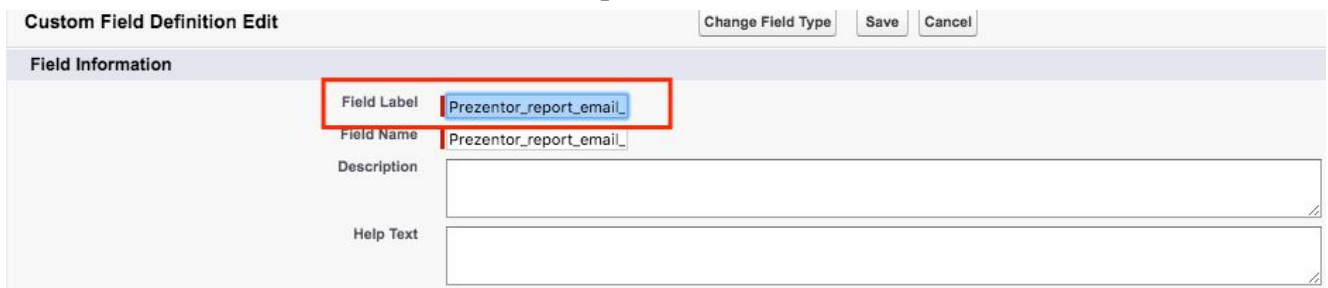
15. Select 'URL' (on page 'Field & Relationships')



16. Click 'Next'



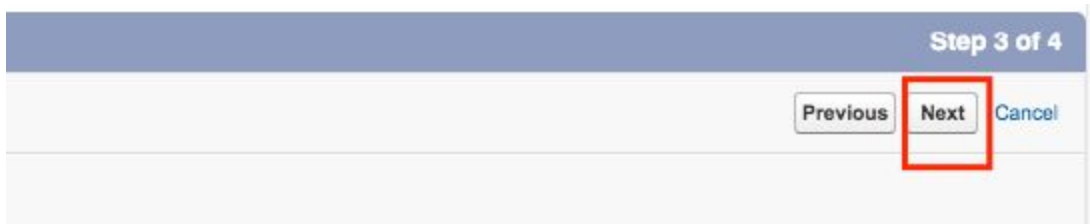
17. In input 'Field label' enter 'Prezentor\_report\_email\_url' (without brackets)



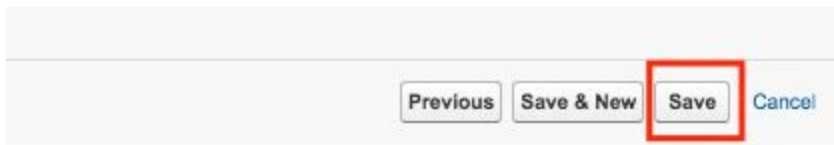
18. Click 'Next'



19. Click again 'Next'



20. Click 'Save'



21. In Prezentor's backend or application click 'Sync with CRM' and wait sync

